

Docket # E-01345A-19-0236

From: [Michael Weeks](#)
To: [RBurns-Web](#)
Subject: APS
Date: Tuesday, November 19, 2019 2:07:50 PM

I am writing as an indentured, captive APS rate payer. I have long been dissatisfied with the service and rates imposed by APS. I have also followed APS' actions as it relates to their delivery of service, excessively high rates, as well as their, "acceptable profit margins". APS repeatedly offers inaccurate information regarding their plan rates and the expected financial impacts as demonstrated in the article in today's Arizona Republic article. APS seems to only talk about their dollar profit in terms of a percentage. When the revenue is as high as that of APS, very large profit dollars can be rationalized in terms of a small percentage. When APS insists on paying as many executives these excessive salaries and funding Pinnacle West as well, I think it is time for your Commission to stand up for us captive rate payers by means of reining in their excessively high rates and fees as well as working toward allowing we electricity users the option of choosing our electricity providers to afford market competition effects to take hold. It is time to end the electricity provider monopoly and forcing rate payers to either pay these excessively high monopoly rates or to change their residence to the service area of a competitor. It has long been asked, "just how long are we going to be forced to accept APS' marginal to poor service, their excessively high rates and fees, and all of their corporate maneuvering, both operationally and politically, before we captive rate payers are accorded some protections and options. The time has come to stand up to APS on benefit behalf of its captive customers. Please rein in their rates and give us options to leave APS for better service and electricity rates and fees. Thank you in advance for your time and consideration. Michael Weeks, 1325 W. Edgemont Avenue, Phoenix, AZ 85007.